RECENT TRENDS IN PEOPLE MGT FEBRUARY 2010

ENGAGEMENT & MOTIVATION

JEAN-PAUL ERHARD, MANAGING PARTNER

ENGAGEMENT & MOTIVATION

FROM "TUNING HR" TO "ENGAGEMENT & TRUST"





- > PASSION INDEX (P&G)
- > ENGAGEMENT MANAGER
- > EVOLUTION OF THE ULRICH MODEL (ADVOCATE)

ENGAGEMENT & MOTIVATION

25 STRATEGIES TO ACHIEVE ENGAGEMENT (JAN 10)



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25 STRATEGIES TO ACHIEVE ENGAGEMENT EXTRACTS

- > UNDERSTAND AND MANAGE EMOTIONS
- > PARTNERING (WIN WIN)
- > FROM HUMAN CAPITAL TO SOCIAL CAPITAL

 TEAM VS INDIVIDUAL

 COOPERATION VS RESULT

 SENSE VS PERFORMANCE

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25 STRATEGIES TO ACHIEVE ENGAGEMENT EXTRACTS

- > QUALITY OF LINE & MIDDLE MANAGEMENT
- > BOTTOM UP INTERACTION (KNOW YOUR PEOPLE)
- > IDENTIFY AND MEASURE WHAT IS SPECIFIC
- > IMPROVE WORK ENVIRONMENT

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25 STRATEGIES TO ACHIEVE ENGAGEMENT EXTRACTS

- > GIVE AUTONOMY TO EMPLOYEES (TIME + MONEY)
- > DEVELOP OWNERSHIP (INT. EMPLOYER BRANDING)
- > CONTINUOUS COMMUNICATION PROCESS