WELLBE@ING



WELLBE@ING

A journey towards an active health policy.

A cornerstone to becoming a top employer.

Being a Top Employer

Becoming a Top Employer is an important pillar for ING Belgium's strategy. We invest in engaging and involving our employees, and empowering them to make a real difference for the customer. We endeavor to build pride and make ING a great place to work.

The Wellbeing Programme

We care about the wellbeing of our employees. In 2011, our Human Resources department started an extensive wellbeing programme, including health and sport promotions to push our company up the charts of favourite employers. "Many companies have statistics and policies for fighting absenteeism. Indeed that's important, but it's even more important to actively support health and a positive spirit. It's all about a healthy body and a healthy mind" – Philippe Masset, Managing Director ING.

We are convinced that with our 'pull approach', we help our employees to build up a healthier and more active lifestyle, as well as decrease stress levels. Caring about our people is good for our employees' wellbeing, but also for the company's performance.

Drivers to create WELLBE@ING [@@work] & [@2client]

- Start up an active policy on health promotion and wellbeing.
- Create opportunities for **informal networks** and team spirit, with fun@ING.
- Improve employer branding with special attention to **new hires** feeling welcome@ING.
- Encourage **positive spirit** within the company: going for the [@@work] & [@2client].
- Focus on the H of **Human** Resources: The mental & physical wellbeing of people.

A Sample of our Wellbeing Programme Activities

Based on a collective labour agreement and the high commitment of our labour unions, we created the happiness@work [@@work] with sport activities (sport@ing), with activities for our children (kids@ing), with a global approach regarding flexible work, discounts (discounts@ing) and holiday activities (holiday@ing).

- ❖ Teasing campaign with Cédric Van Branteghem & Svetlana Bolshakova (02/2011).
- ❖ Launch of a wellbeing website & newsletter (03/2011)
- **❖** Launch our sport site with Energy Lab Golazo for walking, cycling, fitness, swimming (03/2011).
- ❖ Workshops sports, nutrition & mental health (05/2011)
- Fitness room in our main building and sports bag for all ING employees (3/2012).
- \bullet Family event at the beach (07/2012).
- Climbing of the Galibier (08/2012)
- ❖ Number 1 at Brussels Ekiden regarding number of participants (2011 2012).
- ❖ Kids@ING: partnership for childcare during holidays (2011-2012-2013)

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- ❖ Launch specific health actions (e.g. melanoom) (05/2012)
- **❖** Family day at Durbuy (05/2013)

Success of the Wellbeing Programme:

89% of our employees scores the programme as "interesting".

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- Employees accessed to the Sport site: > 3750
- Individual training programmes customized: 511
- Enrollments in sport events during the weekend for cycling & running: 1578
- Enrollments for 'Climbing for Life' Galibier (France): 170
- Participants in the SportINGevent@theBeach: 850
- Enrollments in workshops at main building ING Belgium: 410
- Kids participating @SummerKids during July August in Brussels: 205

WellBe@ING has become a specific brand in our company. With the commitment of our CEO, labour unions and high participation and interest shown by our employees, the programme is a big success!

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